



Smith Brothers
Stores Limited

Head Office & Accounts
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Dear Valued Customer,

Subject: Notice of New Business Credit Card Processing Fee

We would like to take this opportunity to thank you for your continued support and loyalty to Smith Brothers Stores Ltd. We truly appreciate your business and the trust you place in us.

We are writing to inform you that, effective 1st October 2025, any transaction fees applied by the Card provider relating to any business credit card payments will be passed on at the same rate.

Please note that payments made by alternative payment methods, e.g., debit card, bank transfer, will not incur this fee.

We understand that this may cause some inconvenience, and we assure you that this decision was made only after careful consideration. Our goal remains to continue providing you with quality products and services while maintaining transparency in our pricing structure.

If you have any questions or would like assistance exploring alternative payment options, please don't hesitate to contact your local Smith Brothers branch.

Thank you for your understanding and continued partnership.

Warm regards,

Jeanette Clifton

Credit Control Manager